

ASE Membership FAQs

Q: How are dues charged?

A: Dues are charged based on the calendar year from January 1 to December 31. ASE does not allow for a pro-rated or partial payment, even if you join as late as October. If you join in November or December, your membership starts in the next year.

Q: I am a former member whose membership has lapsed, how do I reinstate my membership?

A: If you want to reinstate your membership, please contact Member Services; **do not** submit a new membership application. Your old member account is still in our system and we will reactivate it and send you a link to pay your dues online. To reinstate, you may also be asked to pay back the dues owed from the year(s) your membership lapsed, in addition to the current year's dues.

Q: I am no longer interested in being a member of the ASE, how do I cancel my membership?

A: If you would like to cancel your membership, please contact Member Services.

Q: Does the ASE have an online forum?

A: One of the ASE's newest member benefits is the online ASE Community, an interactive discussion platform for the exchange of ideas. Using the DocMatter platform, ASE members can communicate one-on-one or with the entire group. Please look for an email from @docmatter.com within 45 days of joining ASE, which will have your Community access details. If at any time you do not wish to take advantage of this member benefit, you may opt-out of the Community by emailing ASE Member Service at membership@surgicaleducation.com and your profile will be removed from DocMatter.

Q: I am currently an ASE member, how do I confirm my dues are up-to-date, or my contact information is up-to-date?

A: You can check your dues balance and update your contact information by logging into your member profile here: (insert link here)

If you need assistance logging in, please contact Member Services at membership@surgicaleducation.com or (310) 215-1226, extension 138.